

**Golden Europe Award for QUALITY SUMMIT
and Commercial Prestige**

**QUALITY
SUMMIT**



Geneva, 15th December 2002

**Bosna i Hercegovina
OPĆINA CENTAR
SARAJEVO**

THE GENERAL MANAGER
CENTAR MUNICIPALITY SARAJEVO
MISS LTBI STREET, 1
SARAJEVO (BOSNIA HERZEGOVINA)

Primljeno: 09-01-2003				
Org. jed.	Klas. znak	Broj	Prilog	Vrij. izost
10	49	26/03		

Dear Sir,

The 21st century comes forward full of changes, challenges & opportunities, where quality & excellent service are the banners of the companies leaders.

The International Selection Committee of MCA Management & Consulting Association – Geneva - Switzerland and Otherways Int'l Research & Consulting – Lebanon , made up of group of companies & prestigious professionals, has decided this year to grant you the Golden International Europe Award For Quality and Commercial Prestige - New Millenium Award .

The award's presentation will take place in Geneva , capital of Switzerland, during the International convention on March 15th,16th 2003 , at the Hotel Inter-Continental Geneva (7- 9 ch . Petit Saconnex, Geneva, Switzerland) , one of the most modern & spectacular in Europe . The Golden Europe Award For Quality and Commercial Prestige – New Millennium will be presented after a gala dinner to be held on coming 16th March 2003, with the participation of commercial authorities , representatives of the economical & cultural World, outstanding Leaders from different fields, as well Quality Experts, members of the Diplomatic Corps accredited in Geneva . The most significant moments of the participation of your company representative in the event will be covered by reporters, television cameras, & photographers of the media .

Attending the convention offers your company an opportunity to convert the Award into a communication symbol .

Thus, to confirm your attendance at the ceremony at your earliest convenience , please send the registration form & the participation conditions enclosed by fax to :
Otherways International Research & Consulting – Lebanon at : 00961 -1 – 58 36 37

Sincerely,

Charbel S. Tabet
President – CEO
OTHERWAYS Int'l Research & Consulting

It is important to reserve your air ticket to Geneva as soon as possible due to the fact that overbooking is frequent in the month of March , as many Fairs take place such as the Motor Show and other Int'l Fairs .



BOSNA I HERCEGOVINA
FEDERACIJA BOSNE I HERCEGOVINE
Kanton Sarajevo
City Sarajevo
Municipality Centar Sarajevo
Municipality Mayor

Number: 10-49-26/03
Sarajevo, January 17th 2003.

OTHERWAYS
International Research & Consulting

BEIRUT
LEBANON

Mr Charbel S. Tabet, president-CEO

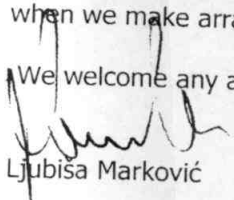
Fax: 00961-1-58 36 37

Dear Sir,

We are honoured and grateful that the International Selection Committee of MCA Management & Consulting Association-Geneva-Switzerland and Otherways Int'l Research & Consulting-Lebanon have selected Municipality Centar Sarajevo for Golden International Europe Award For Quality and Commercial Prestige-New Millennium Award. I would like to thank you ones more for your selection.

I would like to inform you that my collage Mr. Husein Kulenovic (chairmen of Municipality Council Centar Sarajevo) and me will attend Award's presentation in Geneva. Our registrations forms will be send to you when we make arrangements regarding our flight, visas and so on.

We welcome any additional information you me send to as.


Ljubisa Marković

Municipality Mayor
(Municipality Centar Sarajevo)



Općina Centar Sarajevo-Općinski načelnik
71 000 SARAJEVO Ulica Miss Irbi 1, tel-fax ++387 33 663 726, ++387 33 663 729,
E-mail: centar@bih.net.ba, WEB: <http://www.sarajevo-centar.org>

HP LaserJet 3200

HP LASERJET 3200

20-JAN-2003 10:47



Fax Call Report

Job	Date	Time	Type	Identification	Duration	Pages	Result
236	20/ 1/2003	10:45:44	Send	9009611583637	1:30	1	OK



BOSNA I HERCEGOVINA
FEDERACIJA BOSNE I HERCEGOVINE
Kanton Sarajevo
City Sarajevo
Municipality Centar Sarajevo
Municipality Mayor

Number: 10-49-26/03
Sarajevo, January 17th 2003.

OTHERWAYS
International Research & Consulting

BEIRUT
LEBANON

Mr Charbel S. Tabet, president-CEO

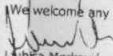
Fax: 00961-1-58 36 37

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Lubisa Markovic

Municipality Mayor
(Municipality Centar Sarajevo)



Općina Centar Sarajevo-Općinski načelnik
71 000 SARAJEVO Ulica Miss Irbi 1, tel-fax ++387 33 663 726, ++387 33 663 729,
E-mail: centar@bih.net.ba, WEB: <http://www.sarajevo-centar.org>



DATE : 20 JANUARY 2003

FROM : OTHERWAYS INT'L RESEARCH & CONSULTANTS
TO : MUNICIPALITY MAYOR - BOSNIA HERZEGOVINA
 MR. LJUBISA MARKOVIC

DEAR MR. MARKOVIC,

WARM GREETINGS FROM LEBANON.

WE TAKE NOTE OF YOUR ACCEPTANCE OF THE QUALITY SUMMIT GOLDEN EUROPE AWARD FOR QUALITY & COMMERCIAL PRESTIGE AND CONFIRM YOU HEREBY HOTEL ACCOMODATION OF ONE DOUBLE ROOM FOR MARCH 15TH, 16TH AT THE INTERCONTINENTAL HOTEL - GENEVA - SWITZERLAND

ON THE OTHER HAND SEND US YOUR REGISTRATION FORM TO ENABLE US GIVE INSTRUCTIONS:

- 1- TO THE PRINTING PRESS TO INCLUDE YOUR COMPANY NAME IN THE BOOK OF AWARDED COMPANIES FROM ALL OVER THE WORLD.
- 2- TO SEND A COPY TO MCA MANAGEMENT & CONSULTING ASSOCIATION - GENEVA TO SEND YOU HOTEL RESERVATIONS FOR VISA PURPOSES (IF NEEDED)
- 3- AND TO PREPARE TROPHY, CERTIFICATES AND ALL OTHER ADVERTISING MATERIALS.

PLACES ARE VERY MUCH LIMITED IN GENEVA DUE TO MANY MANY FAIRS FROM MARCH TO JUNE.

WE HAVE NOTED THAT YOUR EXCELLENCY MR. MARKOVIC AND YOUR COLLEAGUE MR. HUSEIN KULENOVIC WILL ATTEND THIS BEAUTIFUL GATHERING AND PRIZEGIVING CEREMONY CONVENTION TO BE HELD IN GENEVA - SWITZERLAND.

IF YOU NEED MORE EXPLANATIONS ABOUT THE CONVENTION, WE WILL CONSEQUENTLY ENDEAVOUR TO OBTAIN WHATEVER ANSWERS ARE REQUIRED.

THANKING YOUR KIND ATTENTION TO THE ABOVE & LOOK FORWARD TO YOUR EARLY GOOD NEWS.

BEST PERSONAL REGARDS

GHADA JBEILY
 SENIOR MANAGER CUSTOMER RELATIONS
 & QUALITY STANDARDS





PROFORMA INVOICE

DATE : 20 JANUARY 2003

GEACP /GE/MA/03

DUE FROM " MUNICIPALITY MAYOR - BOSNIA HERZEGOVINA ", THE SUM OF \$ 3900 USD (THREE THOUSAND NINE HUNDRED US DOLLARS), SUM BEING FOR PARTICIPATION FEES FOR THE QUALITY SUMMIT GOLDEN EUROPE AWARD FOR QUALITY & COMMERCIAL PRESTIGE , TO BE HELD ON MARCH 15TH , 16TH , 17TH 2003, AT INTERCONTINENTAL HOTEL IN GENEVA - SWITZERLAND .

MIRVAT HACHEM
FINANCIAL MANAGER

M. Hachem
Hachem





BOSNA I HERCEGOVINA
FEDERACIJA BOSNE I HERCEGOVINE

Kanton Sarajevo
Grad Sarajevo

OPĆINA CENTAR SARAJEVO
Služba za poslove Općinskog načelnika

Number: 10-49-26 /03
Sarajevo, 24. 1. 2003. godine

OTHERWAYS
International Research & Consulting

BEIRUT
LEBANON

Ghada Jbeily
Senior Manager customer Relations & Quality Standars

Fax: 00961-1-58 36 37

Dear Sirs,

Could you be so kind and send official letter to Switzerland Embassy (their address is: Švajcarska ambasada Ul. Josipa Štadlera 15, Bosna i Hercegovina-71000 Sarajevo) for the Mayor of Municipality Centar Sarajevo Mr. Ljubiša Marković and Mr. Husein Kulenovic, Chairmen of Municipality Council Centar Sarajevo.

This is regular request from Switzerland Embassy for the citizens of Bosnia and Herzegovina in order to issue visa.

Best regards

Amira Hadžiosmanović



Općina Centar Sarajevo-Služba za poslove Općinskog načelnika
71 000 SARAJEVO Ulica Miss Irbi 1, tel-fax ++387 33 663 726, ++ 387 33 663 729,
E-mail: centar@ bih.net.ba, WEB: [http:// www.sarajevo-centar.org](http://www.sarajevo-centar.org)

HP LaserJet 3200



HP LASERJET 3200

24-JAN-2003 10:28

Fax Call Report

Job	Date	Time	Type	Identification	Duration	Pages	Result
315	24/ 1/2003	10:26:34	Send	9009611583637	1:29	1	OK



BOSNA I HERCEGOVINA
FEDERACIJA BOSNE I HERCEGOVINE
Kanton Sarajevo
Grad Sarajevo
OPĆINA CENTAR SARAJEVO
Služba za poslove Općinskog načelnika

Number: 10-49-26 /03
Sarajevo, 24. 1. 2003. godine

OTHERWAYS
International Research & Consulting

BEIRUT
LEBANON

Ghada Jbeily
Senior Manager customer Relations & Quality Standards

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Best regards

Amira Hadžiosmanović



Općina Centar Sarajevo-Služba za poslove Općinskog načelnika
71 000 SARAJEVO Ulica Miss Irbi 1, tel-fax ++387 33 663 726, +- 387 33 663 729,
E-mail: centar@bih.net.ba, WEB: <http://www.sarajevo-centar.org>

KABINET - Mirsada

Šalje: INFORMATIKA - Samir

Poslano: 27.01.2003. 7:16

Prima: KABINET - Amira

Kopija: KABINET - Mirsada

Predmet: Internet e-mail [27.1.2003]

DEAR MISS AMIRA,

WARM GREETINGS FROM LEBANON.

WE HAVE ALREADY ASKED THE HOTEL INTERCONTINENTAL GENEVA TO SEND US HOTEL RESERVATIONS FOR VISA PURPOSES AT SWISS EMBASSY AT SARAJEVO , IT TAKES ONE WEEK ABOUT FROM GENEVA . WE WILL SEND IT TO YOU BY DHL EXPRESS COURRIER TOGETHER WITH THE INVITATION CARDS .

ON THE OTHER HAND , YOU CAN START MAKING THE SWIFT TRANSFER TO OUR ACCOUNT IN LEBANON WHICH READS AS FOLLOWS :

OUR ACCOUNT IN LEBANON READS:

SOCIETE GENERALE DE BANQUE AU LIBAN – SGBL
ACCOUNT N° 001-004 –360 – 223653-01-1

BANK SWIFT CODE : SGLILBBX

BANK P.O.BOX: 11- 2955 BEIRUT – LEBANON

BANK EMAIL : sg.sinelfil@socgen.com

AGENCE SIN EL FIL – BEIRUT

UNTIL WE MEET IN GENEVA .

BEST PERSONAL REGARDS

GHADA JBEILY
SENIOR MANAGER CUSTOMER RELATIONS
& QUALITY STANDARDS

27.1.2003



BOSNA I HERCEGOVINA
FEDERATION OF BOSNIA AND HERZEGOVINA
Canton Sarajevo
City of Sarajevo
MUNICIPALITY CENTAR SARAJEVO
Office of Municipality Mayor

Number: 10-49-26 /03
Sarajevo, 26 /2/ 2003

OTHERWAYS
International Research & Consulting

BEIRUT
LEBANON

Mrs. Ghada Jbeily
Senior manager customer Relations & Quality Standards

Fax: 00961-1-58 36 37

Dear Mrs. Ghada Jbeily

I am sending to you registration forms for Mr. Ljubiša Markovic and Mr. Husein Kulenovic. We have made our payment. Could you please forward any other instructions.

Best regards

Amira Hadžiosmanović

Amira Hadžiosmanović



REGISTRATION FORM & COMPANY INTRODUCTION



Please Fill in the requested information about your company

COMPANY DETAILS:

FULL COMPANY NAME: Municipality Centar Sarajevo

C O U N T R Y : Bosnia and Herzegovina

EXACT COMPANY NAME TO APPEAR ON THE TROPHY:

See page 2

FULL ADDRESS: Miss Irbi-1

71000 Sarajevo

Bosnia and Herzegovina

TEL: 0038733663726

0038733663729

FAX: 0038733663726

0038733663729

E-MAIL: centar@bih.net.ba

WEB PAGE: http://www.sarajevo

COUNTRY: Bosnia and Herzegovina

NAME OF SENIOR EXECUTIVE: Ljubiša Marković

POSITION: Mayor of Municipality Centar Sarajevo

NAME OF SECOND DELEGATE: Husein Kulenović

POSITION: Chairman of Municipality Council Centar Sarajevo

DATE OF ARRIVAL & DEPARTURE: 15.3.- 17.3.2003

OUR COMPANY ACCEPTS THE CONDITIONS OF PAYMENT OF \$ 3900 US. DOLLARS (THREE THOUSAND NINE HUNDRED US DOLLARS) FOR COST OF PARTICIPATION, REPRODUCTION RIGHTS FOR UNIVERSAL PUBLICATION AND PROMOTIONAL MATERIALS AS WELL AS HOTEL LODGING IN A DOUBLE ROOM FOR THE NIGHTS OF March 15TH, AND 16TH 2003

BRIEF DESCRIPTION OF YOUR BUSINESS ACTIVITIES:

Municipality Centar Sarajevo is state institution/public administration, thus, its main functions are determined by the state constitution and the law.

Municipality domain is complex and its main activities are to ensure:

- needs of local citizens in domain of care for children, education, social protection, culture, sport, etc.,
- necessary conditions for development of economy in its domain,
- carrying out of communal activities and other services,
- realization of democratic rights of local community in management of Municipality.

DATE: 26/02/2003.

SIGNATURE & SEAL



HP LaserJet 3200

HP LASERJET 3200

26-FEB-2003 15:24



Fax Call Report

Job	Date	Time	Type	Identification	Duration	Pages	Result
483	26/ 2/2003	15:22:03	Send	9009611583637	2:49	3	OK



BOSNA I HERCEGOVINA
FEDERATION OF BOSNIA AND HERZEGOVINA
Canton Sarajevo
City of Sarajevo
MUNICIPALITY CENTAR SARAJEVO
Office of Municipality Mayor

Number: 10-49-26 /03
Sarajevo, 26 /2/ 2003

OTHERWAYS
International Research & Consulting

BEIRUT
LEBANON

Mrs. Ghada Jbeily
Senior manager customer Relations & Quality Standards

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Best regards

Amira Hadžiosmanović
Amira Hadžiosmanović





DATE : 27 FEBRUARY 2003

FROM : OTHERWAYS INT'L RESEARCH & CONSULTANTS - LEBANON
TO : MUNICIPALITY CENTAR SARAJEVO - BOSNIA HERZEGOVINA

DEAR MISS AMIRA ,

THANKS YOUR FAX OF YESTERDAY.

WE WANT TO BE SURE IF THE TWO PERSONALITIES ATTENDING THE EVENT HAVE TAKEN THEIR VISA ON THE PASSPORT .

ON THE OTHER HAND, KINDLY SEND US A COPY OF THE SWIFT TRANSFER TO OUR FAX : 00961-1- 583637

BEST PERSONAL REGARDS

ALWAYS !!!

GHADA JBEILY
SENIOR MANAGER CUSTOMER RELATIONS
& QUALITY STANDARDS

N.B: WE HAVE SENT YOU BY DHL , THE ORIGINAL INVITATION LETTER UNDER
AWB NO: 956 7559 260 . PLEASE CHECK AT DHL IN SARAJEVO





BOSNA I HERCEGOVINA
FEDERATION OF BOSNIA AND HERZEGOVINA
Canton Sarajevo
City of Sarajevo
MUNICIPALITY CENTAR SARAJEVO
Office of the Municipality Mayor

Number: 10-49-26 /03
Sarajevo, 27 /2/ 2003

OTHERWAYS
International Research & Consulting

BEIRUT
LEBANON

Mrs. Ghada Jbeily
Senior manager customer Relations & Quality Standards

Fax: 00961-1-58 36 37

Dear Mrs. Ghada Jbeily

Thank you for your letter. I am sending to you a copy of the SWIFT Transfer. Visas for Mr. Markovic and Mr. Kulenovic have been taken.

Best wishes,

Amira Hadžiosmanović

Amira Hadžiosmanović





CENTRAL PROFIT BANKA SARAJEVO
International Operations Division/Direkcija poslova sa inostranstvom

PAYMENT CONFIRMATION
POTVRDA O IZVRŠENOM PLAĆANJU

We hereby confirm that we sent on 25.02.2003, through S.W.I.F.T. payment order.

To Bank: **CITIBANK N.A. NEW YORK, NEW YORK, NY, UNITED STATES - CITIUS33XXX**
 Reference Number: **103MM.77181**
 Ordering Customer: **OPĆINA CENTAR SARAJEVO-REDOVNI BUDŽETSKI RAČUN**
 Currency and Amount: **USD 3,900,00**
 Value Date: **26.02.2003**
 Beneficiary Customer: **/001004360223653011**
OTHER WAYS INTL RESEARCH AND CONSULTANTS
 Account With Institution : **- SOCIETE GENERALE DE BANQUE AU LIBAN SWIFT SGLILBBX**
 Detail of Payment: **PAYMENT FROM 15.03.-17.03.03**

Ovim potvrđujemo da smo dana 25.02.2003, uputili nalog za plaćanje prema inostranstvu putem S.W.I.F.T.-a.

Banci: **CITIBANK N.A. NEW YORK, NEW YORK, NY, UNITED STATES - CITIUS33XXX**
 Referenca naloga: **103MM.77181**
 Nalogodavac: **OPĆINA CENTAR SARAJEVO-REDOVNI BUDŽETSKI RAČUN**
 Iznos: **USD 3,900,00**
 Datum valute: **26.02.2003**
 Korisnik: **/001004360223653011**
OTHER WAYS INTL RESEARCH AND CONSULTANTS
 Banka korisnika: **- SOCIETE GENERALE DE BANQUE AU LIBAN SWIFT SGLILBBX**
 Detalji plaćanja: **PAYMENT FROM 15.03.-17.03.03**

Note: This is computer output and the signatures are not necessary / Napomena: Ovo je kompjuterski ispis i potpisi nisu potrebni.

NALOG ZA IZVRSENJE DOZNAKE U INOZEMSTVU

Općina Centar Sarajevo
663450

Central Profit Bank

Société Générale de Banque au Liban - SGBL

Account No 001-004-360-223653-01-1 01-1166304-10000

Učesće na konferenciji - Ženevs - Švicarske 15.03.-17.03.'02

CPB

ŠVICARSKA

USLUGA

01 OPĆINA CENTAR

1208354

\$ = 3.900,00

Š.R. 1291011000492148

Sarajevo 15.02.02



Central Profit Bank
SARAJEVO
39

HP LaserJet 3200

HP LASERJET 3200

27-FEB-2003 16:07



Fax Call Report

Job	Date	Time	Type	Identification	Duration	Pages	Result
497	27/ 2/2003	16:04:22	Send	9009611583637	3:01	3	OK



BOSNA I HERCEGOVINA
FEDERATION OF BOSNIA AND HERZEGOVINA
Canton Sarajevo
City of Sarajevo
MUNICIPALITY CENTAR SARAJEVO
Office of the Municipality Mayor

Number: 10-49-26 /03
Sarajevo, 27 /2/ 2003

OTHERWAYS
International Research & Consulting

BEIRUT
LEBANON

Mrs. Ghada Jbeily
Senior manager customer Relations & Quality Standards

Fax: 00961-1-58 36 37

Dear Mrs. Ghada Jbeily

Thank you for your letter. I am sending to you a copy of the SWIFT Transfer. Visas for Mr. Markovic and Mr. Kulenovic have been taken.

Best wishes,

Amira Hadžiosmanović





MCA MANAGEMENT & CONSULTING ASSOCIATION

Rte de Florissant 21

CH-1206 Genève

Tel +41 78 602 66 16
FAX +41 22 346 16 66
Mailto mcamca@bluewin.ch
No féd CH-660-2382002-2

Direction Genève

Ambassade de Suisse
Josipa Stadlera 15
BA-71000 Sarajevo

Ref : ConvGVA 001258

Genève, le 12 février 2003

**International Convention, Quality Summit
Golden Europe Award for Quality and Commercial Prestige
Hotel Intercontinental, Genève, du 14 au 18 mars 2003**

Demande d'octroi de visas, lettre d'invitation

Messieurs,

MCA Management & Consulting Association a nommé avec succès la société :

Municipality Center – Sarajevo

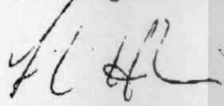
pour participer à notre Convention Internationale sur le Total Quality Management et s'engage à prendre en charge ses délégués pendant toute la durée de la manifestation. Par conséquent, nous vous serions grès de bien vouloir octroyer les visas nécessaires à :

**Mr Husein Kulenovic
Mrs Ljubisa Markovic**


Cette Convention représente l'événement majeur de l'année pour nos membres et notre Association. A cette occasion, nous aurons l'honneur de leur remettre les certificats et trophées qu'ils ont gagnés, avec le concours des autorités politiques et diplomatiques locales, ainsi que des personnalités du monde économique. C'est pourquoi nous sommes convaincus de l'accueil positif que vous réserverez à notre requête.

Nous restons à votre entière disposition pour tout renseignement complémentaire et vous prions d'agréer, Messieurs, nos plus cordiales salutations.

MCA Management & Consulting Association



Jacques L'Huillier
Président



Féréal L'Huillier
Vice présidente



INTERCONTINENTAL.
GENEVE

29 janvier 2003

A : L'Ambassade de Suisse en Bosnie-Herzégovine
Département Visa

De : Hôtel InterContinental Genève, Bureau Commercial

Objet : Confirmation pour l'établissement de visa
MCA Management & Consulting Association / 14-18 mars 2003

Madame, Monsieur,

En référence à l'événement susmentionné, l'Hôtel InterContinental Genève a le plaisir de confirmer que les personnes suivantes sont invitées à participer à la convention « Quality Summit Golden Europe Award for Quality & Commercial Prestige » et qu'elles ont déjà une chambre réservée et prépayée par MCA Genève dans notre établissement.

Nom M. Husein Kulenovic
Mme Ljubisa Markovic

Société MUNICIAPLITY CENTER - SARAJEVO

Cet événement est organisé par la société MCA Management & Consulting Association Genève, un de nos clients, qui se trouve à l'adresse suivante :

MCA Management & Consulting Association

Route de Florissant 21


1206 Genève / Suisse

Tél. +41 78 602 66 16

Registre du Commerce – N° Réf. : 13181/2002, N° Féd. CH-660-2382002-2.

En vous remerciant d'avance de l'attention que vous voudrez bien porter à cette demande de visa, nous vous prions d'agréer, Madame, Monsieur, l'expression de nos sentiments distingués.

Hôtel InterContinental Genève


Angel Gonzalez

Directeur Commercial

We KNOW WHAT IT TAKES

7-9, chemin du Petit Saconnex · 1211 Genève 19 · Suisse · Tél. +41 (22) 919 39 39 · Fax +41 (22) 919 38 38

www.intercontinental.com · E-mail: geneva@interconti.com



ESPAÑOL: Dispondremos de un espacio para la exposición de folletos o catálogos.

Si es de su interés, les sugerimos traigan unos 100 - 150 ejemplares.

FRANÇAIS: Il y aura un espace disponible pour l'exposition de brochures ou catalogues. Si cela vous intéresse, on vous suggère d'en apporter 100 - 150 exemplaires.

ENGLISH: There will be an available space for displaying brochures, catalogues, etc. If this is interesting for you, we suggest you to bring 100 - 150 samples.

РУССКИЙ: Для выставки брошюр и каталогов будет предоставлено место. Если Вас это интересует, предлагаем привезти 100-150 экземпляров.



INTERCONTINENTAL.
GENÈVE

12 février 2003

A : L'Ambassade de Suisse en Bosnie-Herzégovine
Département Visa

De : Hôtel InterContinental Genève, Bureau Commercial

Objet : Confirmation pour l'établissement de visa
MCA Management & Consulting Association / 14-18 mars 2003

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Nom M. Husein Kulenovic
Mme Ljubisa Markovic

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1206 Genève / Suisse

Tél. +41 78 602 66 16

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Hôtel InterContinental Genève


Angel Gonzalez
Directeur Commercial

HOTEL INTERCONTINENTAL
SALES OFFICE
BUREAU COMMERCIAL
GENÈVE

We KNOW WHAT IT TAKES



MCA Management & Consulting Association

21, rte de Florissant
CH-1206 Genève

TELEFAX

DESTINATAIRE / TO

Ambassade de Suisse

A l'attention / Attention

Botschaft Sarajevo

No téléfax / Telefax No

00387 33 66 52 46

Nombre de pages / Number of pages

EXPEDITEUR / SENDER

Direction Genève

Ligne directe / Direct line

+ 41 78 602 66 16

No téléfax / Telefax No

+ 41 22 346 16 66

Genève, le

15.02.2003

Concerne / Re : Demande d'octroi de visas, lettre d'invitation

Messieurs,

Vous trouverez ci-joint les demandes pour la société suivante :

Municipality Center - Sarajevo

MCA Management & Consulting Association



Management & Consulting Association

MCA MANAGEMENT & CONSULTING ASSOCIATION

Rte de Florissant 21

CH-1206 Genève

Tel +41 78 602 66 16
FAX +41 22 346 16 66
Mailto mcamca@bluewin.ch
No féd CH-660-2382002-2

Direction Genève

Ambassade de Suisse

Josipa Stadlera 15

BA-71000 Sarajevo

Ref : ConvGVA 001258

Genève, le 12 février 2003

**International Convention, Quality Summit
Golden Europe Award for Quality and Commercial Prestige
Hotel Intercontinental, Genève, du 14 au 18 mars 2003**

Demande d'octroi de visas, lettre d'invitation

Messieurs,

MCA Management & Consulting Association a nommé avec succès la société :

Municipality Center – Sarajevo

pour participer à notre Convention Internationale sur le Total Quality Management et s'engage à prendre en charge ses délégués pendant toute la durée de la manifestation. Par conséquent, nous vous serions grés de bien vouloir octroyer les visas nécessaires à :

Mr Husein Kulenovic

Mrs Ljubisa Markovic

Cette Convention représente l'événement majeur de l'année pour nos membres et notre Association. A cette occasion, nous aurons l'honneur de leur remettre les certificats et trophées qu'ils ont gagnés, avec le concours des autorités politiques et diplomatiques locales, ainsi que des personnalités du monde économique. C'est pourquoi nous sommes convaincus de l'accueil positif que vous réserverez à notre requête.

Nous restons à votre entière disposition pour tout renseignement complémentaire et vous prions d'agréer, Messieurs, nos plus cordiales salutations.

MCA Management & Consulting Association

Jacques L'Huillier
Président

Féréal L'Huillier
Vice-présidente



BOSNA I HERCEGOVINA
FEDERATION OF BOSNIA AND HERZEGOVINA
Canton Sarajevo
City of Sarajevo

MUNICIPALITY CENTAR SARAJEVO
Office of the Municipality Mayor

Number: 10-49-26 /03
Sarajevo, 6 /3/ 2003

OTHERWAYS
International Research & Consulting

BEIRUT
LEBANON

Mrs. Ghada Jbeily
Senior manager customer Relations & Quality Standards

Fax: 00961-1-58 36 37

Dear Mrs. Ghada Jbeily

Could you please let us know what is a time limit for presentation of our company that will take place in the business meeting March 16 th, in Geneva -Switzerland.
We would also like to know if there are any changes to the Agenda that we have received earlier.

Thank you for your help.

Best regards.

Amira Hadžiosmanović



HP LaserJet 3200

HP LASERJET 3200

6-MAR-2003 14:57



Fax Call Report

Job	Date	Time	Type	Identification	Duration	Pages	Result
557	6/ 3/2003	14:56:28	Send	9009611583637	1:13	1	OK



BOSNA I HERCEGOVINA
FEDERATION OF BOSNIA AND HERZEGOVINA
Canton Sarajevo
City of Sarajevo
MUNICIPALITY CENTAR SARAJEVO
Office of the Municipality Mayor

Number: 10-49-26 /03
Sarajevo, 6 /3/ 2003

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BEIRUT
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Senior manager customer Relations & Quality Standards

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Best regards.

Amira Hadziosmanovic





DATE : 6 MARCH 2003

FROM : OTHERWAYS INT'L RESEARCH & CONSULTANTS - LEBANON
TO : MUNICIPALITY CENTAR SARAJEVO - BOSNIA HERZEGOVINA

DEAR MISS AMIRA ,

THANKS YOUR FAX OF TODAY.

RE YOUR FAX , TIME LIMIT FOR THE PRESENTATION OF YOUR COMPANY IS OPEN .

THERE ARE NO CHANGES IN THE PROGRAM .

BEST PERSONAL REGARDS

ALWAYS !!!

GHADA JBELLY
SENIOR MANAGER CUSTOMER RELATIONS
& QUALITY STANDARDS





BOSNA I HERCEGOVINA
FEDERATION OF BOSNIA AND HERZEGOVINA
Canton Sarajevo
City of Sarajevo
MUNICIPALITY CENTAR SARAJEVO
Office of the Municipality Mayor

Number: 10-49-26 /03
Sarajevo, 11 /3/ 2003

OTHERWAYS
International Research & Consulting

BEIRUT
LEBANON

Mrs. Ghada Jbeily
Senior manager customer Relations & Quality Standards


Fax: 00961-1-58 36 37

Dear Mrs. Ghada Jbeily

Mr. Marković would like to use power point/facts and figures/2003/ for presentation of his company.
Could you please let me know if this is possible.

Thank you for your help.

Best regards,


Amira Hadžiosmanović

HP LaserJet 3200

HP LASERJET 3200

11-MAR-2003 12:33



Fax Call Report

Job	Date	Time	Type	Identification	Duration	Pages	Result
592	11/ 3/2003	12:32:25	Send	9009611583637	1:27	1	OK



BOSNA I HERCEGOVINA
FEDERATION OF BOSNIA AND HERZEGOVINA
Canton Sarajevo
City of Sarajevo
MUNICIPALITY CENTAR SARAJEVO
Office of the Municipality Mayor

Number: 10-49-26 /03
Sarajevo, 11 /3/ 2003

OTHERWAYS
International Research & Consulting

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LEBANON

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Amira Hadžiosmanović
Amira Hadžiosmanović



BOSNA I HERCEGOVINA
FEDERACIJA BOSNE I HERCEGOVINE
Kanton Sarajevo
Grad Sarajevo
OPĆINA CENTAR SARAJEVO
Općinski načelnik

Broj: 10-48-26/03
Sarajevo, 14. 3. 2002. godine

PERMANENTE MISSION DELA BOSNIA ET HERZEGOVINA

Ruela Martinne 22 BIS

1203 Geneva
Switzerland

FAX: 0041223458889

n/r Gospođa Mirjana Berjan

Poštovana,

Koristim se prilikom upoznati Vas, radi znanja, da je Općina Centar Sarajevo dobitnik Internacionalne Zlatne nagrade Novi milenij za kvalitet i prestiž koju dodjeljuje International Selection Committee of MCA Management & Consulting Association-Geneva-Switzerland i Otherways Intl Research & Consulting- Lebanon.

Dodjela ove nagrade će se održati u Ženevi, tokom međunarodne konvencije 15. i 16. marta 2003 godine, a čin uručenja nagrade 16. marta u 10,00 časova u hotelu Inter-Continental u Ženevi.

Ispred Općine Centar nagradu će primiti Općinski načelnik **Ljubiša Marković** i Predsjedavajući Općinskog vijeća Centar Sarajevo, **Husein Kulenović**.

S poštovanjem,

Dostavljeno:
1. Naslovu



OPĆINSKI NAČELNIK
Ljubiša Marković